

SAA's Reference Access and Outreach Section

RAO Committee

Susan McElrath, Chair
University Archivist & Head of Special
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American University
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University Archivist, Special Collections
Research Center, NCSU Libraries
todd_kosmerick@ncsu.edu

Carrie Daniels, Steering Committee Member
Archivist for Automated Systems, University
Archives and Records Center, University of
Louisville
carrie.daniels@louisville.edu

Lynn Eaton, Steering Committee Member
Reference Archivist, Duke University
lynn.eaton@notes.duke.edu

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University of Wyoming, American Heritage
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Newsletter Submission Requirements

Please submit items by February 15, 2007 for inclusion in the next issue. To make a submission contact either the editor or the feature writers. Please submit all materials in Times Roman font, size 11. Submit in a Microsoft Word file. Do not underline, italicize, or highlight text.

FROM THE CHAIR

By Susan McElrath

I am still finding it hard to believe that the Annual Meeting is less than a month away. For those of you who will not be able to attend the meeting, I thought it would be appropriate to share with you an overview of the activities of the Steering Committee. Our main accomplishments were responses to three documents issued by SAA Council: "Strategic Issues"; "Technology Statement"; and "Diversity Issue Statement." The Steering Committee appreciated the feedback we received from members about our response to the Strategic Issues document. Unfortunately, the turnaround time for the other documents did not allow for distribution for comment to the Section membership. I haven't heard whether Council plans to issue a new statement on outreach, but that might be forthcoming once the plans for American Archives month are in place. Both Vice Chair Todd Kosmerick and I have been actively involved in organizing the Archives Week portion of the Great Ideas! Info/Expo.

I regret to report that Carrie Daniels, RAO's web liaison and steering committee member, is leaving the section. Jan Blodgett from Davidson College has generously agreed to take her place. If you have any comments or suggestions for the Section's website, please let incoming Chair Todd Kosmerick or Jan know. A complete list of officers with contact information is available on the section's website.

Our section meeting will be on Friday, August 4, from 12:15 pm to 2:15 pm. In addition to the business meeting and election of officers, we will have two presentations relating to Archives Week. George Bain will present the results of his survey, and Nancy Beaumont will describe SAA's initiative for American Archives Month. We hope to leave time for the section membership to discuss SAA's plans and to determine what support RAO might give. Hope to see you there.

Announcements

In addition to the two workshops on reference and exhibits, there are lots of sessions which should be of interest to section members including:

- 202 – How did you find that? Angling for Access
 - 210- New Ideas & Techniques for Fostering Learning in Archives
 - 310 – The Digital Story Revolution: How Teachers are using our Archives
 - 401- On the Road for Archival Outreach: Georgia Circuit Rider Archivist Program
 - 404- Archivists & Educators Partner for Innovative Undergrad Course in Archival Research Methodology
 - 409 – Putting Primary Sources to Music: The Thomas Hampson Teacher Institute
 - 603 – Cultural Content Online: Criteria for Choosing Digitization Projects
 - 706- Family Ties: Connecting Individuals to Archives
 - 808 – Providing Access, Maintaining Privacy: Administering Health Care Records under HIPAA
- *****
- Don't forget to visit the Great Ideas! Info/Expo. The Archives Week section features a variety of posters from across the country as well as promotional materials and planning guides.

Your section leadership welcomes ideas for new programs, etc. The workshop on exhibits was an outcome of a discussion among steering committee members at last year's annual meeting.

Real World Reference: Refreshing and Illuminating!

For the first time in many years, SAA will be offering a pre-conference workshop on reference services in archives at the annual meeting in Washington. "Real World Reference: Moving Beyond Theory" will be offered in two parts. Part 1 on Monday, July 31, 2006 is recommended for beginning and intermediate archivists, or as a refresher for front-line reference professionals, and focuses on the reference interaction, including orientation, the entrance and exit interviews, and providing research instruction and outreach. Part 2, Tuesday, August 1st, builds on the first day and is geared to the seasoned archivist with discussions of reference management, electronic resources, and interactions with non-traditional patron groups. It will include copyright, mission, and establishing and implementing reference policies and procedures. Through lecture, exercises, and group discussion, you'll also learn about inter-library loan, retrieval and handling of materials, effective use of Internet resources, and evaluating reference services. Parts 1 and 2 can be taken together or separately.

Instructors will be Danna Bell-Russel of the Library of Congress and Kathy Marquis of the Albany County (WY) Public Library.

Attendees will earn 1.5 Continuing Education Units and 10 ACA Archival Recertification Credits. The early-bird member prices are: \$185 for each part separately, or \$285 for both together. This price includes the SAA Archival Fundamentals Series II publication, Providing Reference Services for Archives and Manuscripts by Mary Jo Pugh (a \$35 value!).

RAO Candidate Biographies

Vice Chair

Lynn Eaton
Reference Archivist
Duke University

Education:

- James Madison University, BA English, 1986
- Miami University (Ohio), MS College Student Personnel Services, 1988
- University of North Carolina, Chapel Hill, MLS, August 1997

Professional Experience:

- Reference Archivist, Hartman Center for Sales, Advertising & Marketing History, Rare Book, Manuscript and Special Collections Library, 2004-present.
- Technical Services Archivist, Hartman Center, 2002-2004.
- Project Director, *Art and Commerce by the Side of the Road: The Archives of Outdoor Advertising*, a National Endowment for the Humanities funded project, September 2000 – 2003.
- Project Manager, *Emergence of Advertising in America, 1850-1920*, 1998-2000.
- Project Manager, *Ad*Access*, August 1997-1998.

Memberships:

- Society of North Carolina Archivists
- Society of American Archivists

Steering Committee

Abigail R. Adams
Assistant Access and Outreach Archivist
Richard B. Russell Library for Political Research and Studies, University of Georgia

Education:

- University of South Carolina, MLIS, currently attending
- Armstrong Atlantic State University, MA in Public History, 2004

- Valdosta State University, BA in History, 2000

Professional Experience:

- Assistant Access and Outreach Archivist, Richard B. Russell Library for Political Research and Studies, University of Georgia, 2005-present
- Processing Intern, Georgia Historical Society, 2004-2005

Memberships:

- Society of American Archivists
- Society of Georgia Archivists (Membership Committee)

Katherine Burger Johnson
Archivist for Manuscript Collections, University Archives and Records Center
Archivist/Curator, History Collections, Kornhauser Health Sciences Library
University of Louisville

Education:

- University of Louisville, BLS 1983; MA 1993
- *Modern Archives Institute*, National Archives and Records Administration, Washington, DC, 1996.

Professional Experience:

- University Archives and Records Center, Archivist for Manuscript Collections, 1995 to present (Rank: Associate Professor, July 2005 to present; Assistant Professor, July 2000 to June 2005; Instructor, July 1996-June 2000); Project Archivist, July 1994-May 1995; Departmental Service Assistant, 1989-1990
- Kornhauser Health Sciences Library, Archivist/Curator, July 1999 to present; Project Archivist, July 1996-December 1997
- Free-lance research and consulting, 1990 to present

Memberships:

- The Alliance for American Quilts, 2006 to present

Board of Directors, 2006-2007

- Archivists and Librarians in the History of the Health Sciences, 2001 to present
- Kentucky Council on Archives, 1994 to present
Board, 2001 to 2003
- Midwest Archives Conference, 2005 to present
- Society of American Archivists, 1994 to present
Manuscript Repositories Section
Reference, Access and Outreach

Section

Steering Committee,
September 2000 to 2003; Vice-chair, 2001 to 2002;
chair, 2002-2003

Congressional Papers Roundtable
Women's Manuscripts Roundtable
Women Archivists Roundtable
Steering Committee, 2003-

present

- Southern Association of Women
Historians, 1997 to present
Book Sale Chair, November 2000

Amy C. Schindler

Curator of Manuscripts

**M.E. Grenander Department of Special
Collections and Archives, University at Albany
Libraries**

Education:

- *University of Wisconsin--Milwaukee, MLIS and MA in History, December 2001*
- *University of Wisconsin--Madison, BA in History, December 1998*

Professional Experience:

- Curator of Manuscripts, M.E. Grenander Department of Special Collections and Archives, University at Albany Libraries, 2002-present
- Consulting Archivist, Northwestern Mutual Life Insurance Company, 2001-2002
- Consulting Archivist, Harley-Davidson Motor Company, 2002.

Memberships:

- *Society of American Archivists, Member, 2000-*

*Reference, Access, and Outreach
Roundtable, 2004-*

- Mid-Atlantic Regional Archives Conference, Member, 2002-
Meetings Coordinating Committee,
2005-2007.

Local Arrangements Committee,

Spring 2005 Semi-Annual

Conference, Co-chair, 2004-2005.

Outreach Committee, Member, 2002-
2006.

- Midwest Archives Conference, Member, 2000-
2002, 2004-
- Capital Area Archivists of New York, Member, 2002-
President, 2004-2006.
Secretary, 2003-2004.
Web Editor, 2003-
Board Member, 2002-

Alison Stankrauff

**Archivist and Assistant Librarian
Indiana University South Bend**

Education:

- Antioch College B.A. History 1996
- Wayne State University MLIS with a concentration in Archival Administration 2002

Professional Experience:

- Reference archivist at the American Jewish Archives in Cincinnati 2002-2004
- Archivist and assistant librarian at Indiana University South Bend 2004-

Memberships:

- Society of American Archivists (2000-); Waldo Gifford Leland Award Committee
- Midwest Archives Conference (2000-); Spring 2007 Program Committee
- Society of Indiana Archivists – Board Member
- Society of Ohio Archivists (2002-2004)

SAMPLE BALLOT

**Reference, Access, and Outreach Section
August 4, 2006**

Ballot

Candidates

Vice Chair/Chair Elect:

Please vote for one:

Lynn Eaton _____

Write In: _____

Steering Committee:

Please vote for two:

Abigail Adams _____

Kathie Johnson _____

Amy C. Schindler _____

Alison Stankrauff _____

Write In: _____